



North Carolina Department of Health and Human Services
Division of Mental Health, Developmental Disabilities and Substance Abuse Services
Information Services Team

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IPRS PROJECT – PRODUCTION
MONTHLY STATUS REPORT – July 2003

MH/DD/SAS	Report Period	Report Issued
Information Technology Services	July 1 – July 31, 2003	August 15, 2003
Overall Assessment – <p>As of June 30, 2003, the implementation phase of the IPRS project formally ended. The IPRS Implementation Steering Committee was dissolved at that time. The Division approved an extension of the project (Phase V) from July 1 to October 3, 2003 to support the nine area programs yet to move to IPRS (Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Mecklenburg, Pitt, Riverstone and Rutherford-Polk).</p> <p>In July Davidson and Piedmont Area Programs merged and moved off of IPRS to pursue their LME pilot efforts supporting Mental Health Reform. Wayne County Area Program merged with Duplin-Sampson-Lenoir Area Program and changed their business name to EastPointe. Consolidation efforts are underway in IPRS to link their business activity. Crossroads and Mecklenburg moved onto the system raising the number on IPRS to 31. There were three (3) IPRS/MMIS check writes during July. IPRS finalized 446,631 claims of which 310,928 were paid totaling \$23,910,098.63.</p> <p>The three highest volume denials for July follow:</p> <ol style="list-style-type: none">8599 – Detail not covered by combination of recipient, provider and benefit package Systematic research is required to determine the reason the claim was denied.8517 – Claims submitted beyond filing time limit The time limit for submitting the claim was exceeded.0021 – Duplicate of claim system The claim is denied because it has been previously finalized by IPRS. <p>Production Remarks –</p> <ol style="list-style-type: none">All Fiscal Year 03-04 Target Population Criteria/Benefit Plan changes were implemented effective July 1.Claims processing checkwrite issues of late June were researched and resolved by either Controllers' Office payments or by system generated correction processes.The CSR process is now under a limited HIPAA freeze. After HIPAA implementation, the outstanding CSRs will be evaluated and prioritized.Delta documents identifying compliancy changes to the consistent 835 and 837 format maps have been sent to the Area Programs participating in the HIPAA BETA testing. <p>Foothills and Durham plan to move to IPRS in August. The remaining five area programs plan to move to IPRS by the October 3, 2003 checkwrite.</p>		
Fiscal Agent – The Division and DIRM are working to complete an amendment to the IPRS contract to extend it for one year and to include two optional extensions of one year each. CMS (Medicaid) has approved the first optional extension.		
CSR Report – In July 18 new CSRs/RFRs were issued to EDS and 20 items were closed/completed.		
Production Issues		
1	Issues List	There are three open issues. The browser group is in the final stages of testing the MMIS cross-reference change.



IPRS PROJECT – PRODUCTION (continued)
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The status of the project follows (population statistics are from 2001 CDW data):

Phase	Area Programs Currently In Production	Vendor	Start Date	# of AP's	# of Counties	# of Clients Covered in 2001	Catchment Area Population in 2001
P	Duplin Sampson-Lenoir	CSM	12/31/01		3	7,983	172,685
P	SE Center	CMHC	12/31/01		3	8,955	289,664
I	Guilford	CSM	09/13/02		1	26,991	429,715
I	VGFW	U/C	09/30/02		4	7,845	161,790
I	Wayne	CSM	10/10/02		1	5,030	114,417
I	Pathways	CMHC	11/15/02		3	13,118	354,988
II	Lee-Harnett	U/C	12/06/02		2	4,717	143,810
II	Wake	U/C	12/06/02		1	10,441	653,058
II	Wilson-Greene	CSM	12/13/02		2	5,293	94,081
I	New River	CMHC	12/20/02		5	7,175	162,317
II	Sandhills	CSM	12/20/02		5	6,422	211,059
I	Smoky	CMHC	12/20/02		7	13,484	173,956
II	OPC	U/C	12/20/02		3	6,897	207,965
II	SE Regional	WiD	01/15/03		4	11,655	249,835
II	Tideland	CSM	02/07/03		5	6,308	94,611
III	Blue Ridge	CMHC	03/21/03		4	8,576	263,683
III	Catawba	CMHC	03/20/03		1	5,050	144,400
III	Cumberland	U/C	03/21/03		1	7,568	307,116
III	Davidson	WiD	03/20/03		1	5,027	149,489
III	Onslow	WiD	03/21/03		1	5,472	152,063
III	Piedmont	CMHC	03/21/03		4	6,600	455,015
III	Centerpoint	CMHC	04/04/03		3	15,347	392,067
III	Roanoke-Chowan	CSM	04/14/03		4	5,799	75,120
III	Johnston	SoftSol	04/17/03		1	4,302	127,087
IV	Trend	U/C	05/02/03		2	3,757	120,999
III	Randolph	CMHC	05/08/03		1	6,222	133,309
IV	Neuse	CMHC	05/09/03		4	9,097	176,071
IV	Albemarle	CSM	05/23/03		6	4,963	117,842
IV	Rockingham	WiD	05/30/03		1	3,881	92,533
V	Crossroads (New this period)	CSM	07/11/03		3	12,174	235,495
V	Mecklenburg (New this period)	BCMS	07/21/03		1	28,888	718,298
	Total AP's in Production			31	87	275,037	7,174,538
	% Of Totals			81.6%	87.0%	84.8%	87.2%
	Pending		Forecast	# of AP's	# of Counties	# of Clients Covered in 2001	Catchment Area Population in 2001
V	Alamance-Caswell	CSM			2	6,675	157,169
V	Durham	BCMS			1	8,720	228,603
V	Edgecombe-Nash	CSM			2	9,827	144,018
V	Foothills	CMHC			4	10,000	245,947
V	Pitt	Askesis			1	5,421	137,029
V	Riverstone	CSM			1	4,260	57,508
V	Rutherford-Polk	CMHC			2	4,478	82,285
	Total AP's not in Production			7	13	49,381	1,052,559
	% Of Totals			18.4%	13.0%	15.2%	12.8%
	Grand Total			38	100	324,418	8,227,097



PHASES I-IV are COMPLETE and CLOSED

IPRS PROJECT – IMPLEMENTATION MONTHLY STATUS REPORT – July 2003

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Implementation Phase V – July 1, 2003 – October 3, 2003

Area Programs (9) – Alamance-Caswell, Crossroads, Durham, Edgecombe-Nash, Foothills, Mecklenburg, Pitt, Riverstone, Rutherford-Polk

IPRS Production: Crossroads, Mecklenburg

Pending: Alamance-Caswell, Durham, Edgecombe-Nash, Foothills, Pitt, Riverstone, Rutherford-Polk

Overall Assessment:

Alamance-Caswell - has been reassessing clients based on the SFY04 target population eligibility criteria and enrolling them into target populations. They plan to enroll clients in production by mid-August and implement IPRS late August or early September.

Crossroads – implemented IPRS the first checkwrite in July.

Durham has enrolled 4000+ clients in IPRS and is now enrolling contract providers. In preparing for 837 content testing, differences were found between their 837 format and Mecklenburg's. Testing will start when the differences are resolved. With good results, Durham plans to implement IPRS mid to late August.

Edgecombe-Nash – sent active client information to the Division for online cross-referencing in CNDS. The Division returned the resulting reports and Edgecombe-Nash has started to enroll clients in target populations. Nearly 300 clients were found with 7-digit client id's. It is necessary for CSM to convert these clients to 6-digits. Work continues with CSM to update client Balance Forward amounts in the CSM system. This can be completed when a file of client balances is available from the old Askesis system.

Foothills – successfully tested their last 837 format (zero fund source services) and followed that by completing 837 content testing. They had planned to implement the last checkwrite in July, but because of concerns about billing Medicaid, they decided to move to IPRS in the first checkwrite of August.

Mecklenburg – completed the enrollment of active clients in IPRS in July. They submitted claims July 21 which were successfully processed in the July 25 checkwrite.

Pitt - 834 transaction was completed by Askesis in July. Two 834 format tests were submitted and Askesis resolve some minor problems. The third 834 format test containing changes and deletes is being prepared. Clinicians have reviewed all clients in AMSMI, AMPAT and ASHMT based on the SFY04 diagnosis criteria. Askesis is also busy developing the HIPAA-compliant 837 transaction.

Riverstone - and CSM continued work to convert client demographic information to the new CSM Windows-based system. The conversion is tentatively scheduled for the first week in August. After conversion, a file of active clients will be sent to the Division for CNDS online cross-referencing.

Rutherford-Polk - 834 format was certified followed by some 834 content testing. Clinicians are enrolling active clients in target populations based on SFY04 target population eligibility criteria. Enrollment of clients in IPRS should start in late August or early September. The start of 837 format certification testing is planned for mid to late August.

Key Milestones – Phase V

Area Program	HIM	834 Form	834 Tests	834 Prod	837 Form	837 Tests	IPRS Prod	Comments
Alamance-Caswell	CSM	02/04	4		07/21	1		837 Content test – 7/22 837 Results – 7/22
Crossroads	CSM	02/11	3	03/17	05/12	2	07/11	In Production
Durham	BCMS	04/30	2	07/10	05/15			Preparing for 837 content testing

Key Milestones – Phase V - Continued

Edgecombe-Nash	CSM							
Foothills	CMHC	03/11	2	05/08	07/22	3		837 Content test – 7/22 837 Results – 7/22
Mecklenburg	BCMS	10/11	3	02/21	02/24	4	07/21	In Production
Pitt	Askesis	07/29s						834 format test 7/29, 31 834 results 7/29, 31
Riverstone	CSM							
Rutherford-Polk	CMHC	07/02	1					834 content testing

Note: An “s” following a date denotes “date started”

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